

“I would encourage anyone to give them a go!”

Jo Wilkins, HR Manager, Bowling & Co

Document Direct provides a 24/7 typing and document production service that can be easily integrated with your existing dictation system.

We can also provide (free of charge) a dictation app for your dedicated use; or create a bespoke, branded dictation app for your firm.

The Document Direct service helps improve the profitability and efficiency of your legal practice and, of course, adds to your overall customer service.

**We are trusted partners of a number of LawNet members:**



## The Document Direct typing service provides these benefits:

- ✓ Reduced overhead costs
- ✓ Time saving
- ✓ Enhanced gross profit
- ✓ Enhanced working capital - earlier billing
- ✓ Reduced delays on a file
- ✓ Highest quality documentation
- ✓ 24/7 service
- ✓ Better working flexibility for fee earners
- ✓ Secure, compliant, and GDPR friendly
- ✓ Happier clients



Please scan for more information and to set up your free trial

“By outsourcing some of our dictation to Document Direct, we have been able to move dictation away from secretaries and use the excellent resources Document Direct have, enabling secretaries who are capable of so much more to upskill and help fee earners and the firm more effectively. The support from Document Direct is particularly useful to fee earners who can now get their documents 24/7 if that is what they want!

Using Document Direct has demonstrated to fee earners the extra efficiency in process and workflow they can benefit from. I also find the Helpdesk and Support team very quick to respond with any queries.

The support from Document Direct has helped us to deliver an enhanced service to our clients because of the speed in which work is turned around. They are very reliable.

The quality and accuracy of the work returned has exceeded our expectations. The typing team are thinking and acting, not just blindly typing - they notice if something isn't quite right and come back with queries. They are able to work within our CMS which is a great help.

I would encourage anyone to give it a go.”

**Jo Wilkins, HR Manager**



“I find Document Direct really useful in my work as a corporate lawyer. Absolutely fantastic and superb service. I can't recommend them highly enough.

The customer service is great and Document Direct always go the extra mile. Their technical expertise is second to none.

I send complex work to Document Direct, sometimes late in the evening. It comes back without fail the next morning and often that same evening. The formatting of documents is truly exceptional.”

**Alan Zeal, Consultant**



“We have relied on Document Direct for a number of years. Their seamless service has significantly improved our workflow, and continues to do so. They provide a quick turnaround with exceptional quality.

Communication and support is always efficient and effective. It is a pleasure to work with them.”

**Glyn Morrice-Evans, Director**



## Document Direct facts:

### More than 200 UK based typists

- All security and capability checked
- Specialists in legal and medical
- 24/7 service
- Fast turnaround times

### Supports all workloads, peaks, holiday and absence cover

### 500+ UK and International Law firms use the service

### Transcription and all document production – creation and enhancement

### Endorsed by:

- Cheshire & North Wales Law Society
- Manchester Law Society
- LawNet
- LawSave

### Fully compliant and secure:

- ISO 27001: 2013
- ISO 22301: 2019
- ISO 9001: 2015
- Registered with the Information Commissioner's Office
- GDPR Compliant
- B Corp certified



Cert. no. 10046



**DOCUMENT  
DIRECT**  
efficiency in practice

