

Legal Practice Cuts Out The Need To Hire Holiday & Absence Cover Permanently

Keeping A Progressive Law Firm One-Step Ahead In An Increasingly Competitive Market

Stephen Battarbee is a busy managing partner in a multi-disciplinary legal practice, Kennan Benjamin Kay.

He had spotted an opportunity to improve document turnaround times that were often affected by sudden staff absences for illness or holidays. "It's essential that I investigate any development that can help us improve our service. And Document Direct certainly gave us that."

"I needed a more rapid solution than hiring in temporary staff to make sure our fee-earners always have secretarial cover to transcribe their dictated work."



"I used to dread dealing with sudden absences and holiday cover. Document Direct ended that worry and saved us money."

Stephen Battarbee
Managing Partner, Kennan Benjamin Kay www.kbklaw.co.uk

He adds "So when I discovered I could have access to dozens of experienced legal secretaries at a moment's notice, I had to try it out. What surprised me though was the cost. It's significantly cheaper than having to appoint temporary staff.

Instant Reassurance – Document Direct Set Everything Up

"I was initially expecting to have to change everything to outsource our dictation, but I needn't have worried. Jayne 'plumbed-in' everything we needed to start having our dictation turned-around with a few clicks."

Experienced Legal Secretaries, Sat There Unpaid Until We Need Them

"I very quickly realised that we were saving money. The best thing about Document Direct is that you don't pay a penny until you need them. And instead of waiting for agency staff to arrive, and then paying expensive hourly rates, pay by the dictated minute."

How Does It Work?

Your dictated work is uploaded and distributed to either our typing-pool, or your preferred secretary. We set everything up for you so it doesn't feel any different to using your own internal staff.

Especially in these challenging times, you can also use us for sudden peaks of demand instead of bringing in a temp or employing more permanent staff.

CLICK!... and your document is as good as transcribed.



Jayne on Stephen...

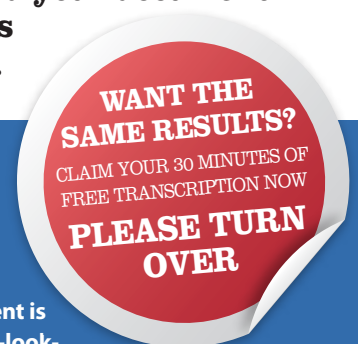
Stephen heads a very respected local law firm, which preciously guards its enviable reputation. So we were delighted when they chose us as their outsourced typists. Their attention to detail and adoption of cutting edge technology reflects in competitive rates across their family law,

conveyancing, wills and probate, power of attorney and personal injury work.

It's been a pleasure knowing that we're helping to improve their turn-around times, which in turn makes their clients happy.



And it's always rewarding when a client is as forward-looking and amenable to new and improved ways of working as much as Stephen and his team are.



Claim your **FREE** transcription **NOW.**

30 minutes of
dictation transcribed
for your free trial.

Most importantly, this can help you
achieve the same results as Stephen.

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